



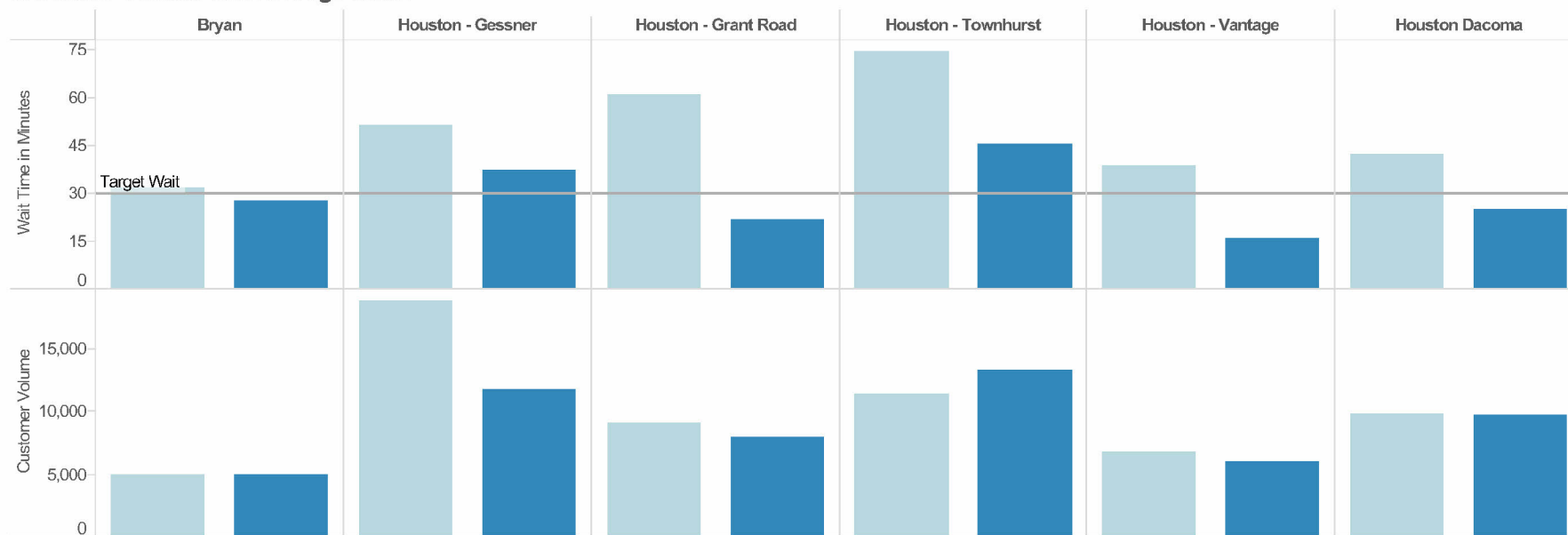
Driver License Regional Monthly Review

Region 2A: West Houston

May 2013

 Year
 2012 2013

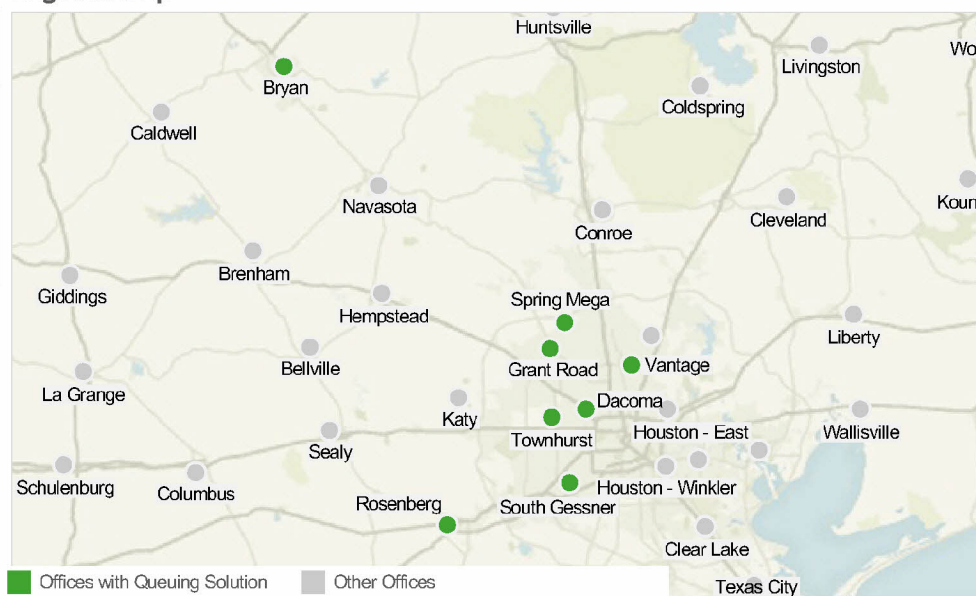
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Bryan	11,300	5,204	3,618	40	54	27
Houston - Gessn..	35,928	21,928	22,909	55	68	65
Houston - Grant ..	18,281	8,027	7,158	37	52	13
Houston - Townh..	21,992	14,334	16,767	53	76	53
Houston - Vantage	14,493	7,482	5,499	35	40	16
Houston Dacoma	26,800	7,974	3,456	33	35	28

Regional Map


 2:13-cv-193
 09/02/2014

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